



powered by people

# Remote Collections

## Custodian Workstations, Corporate Networks, and Cloud-Based Data

The D4 Forensic Services Group (FSG) has a fundamental understanding of the importance of preserving the integrity of collected electronically stored information (ESI). D4 FSG consultants are trained on all processes and tools used and hold numerous industry certifications. Regardless of the type of ESI needing collection, the D4 FSG is armed with knowledge, experience and technology for your matter.

### *The D4 FSG Routinely Conducts Remote Collections from Various Sources of ESI:*

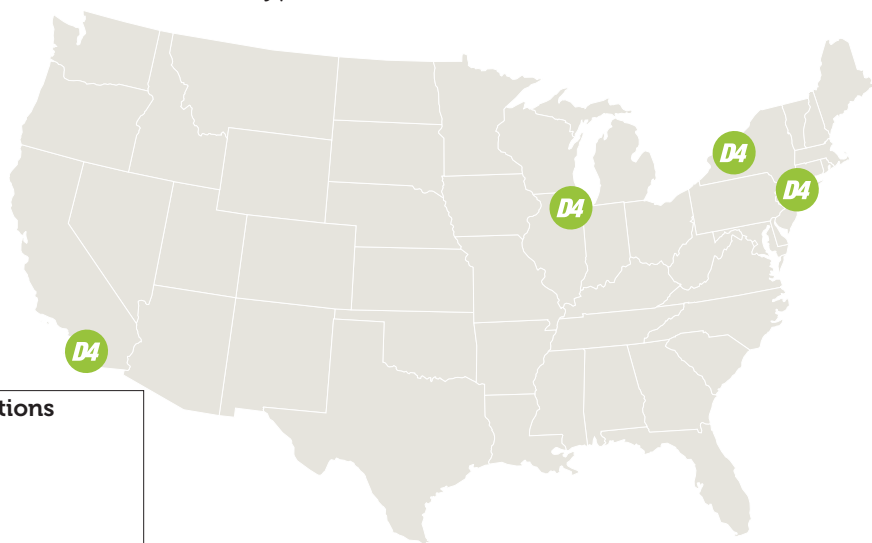
- Windows and Mac computers
- Corporate networks
- Corporate email systems (Exchange/Outlook, Lotus Notes, etc.)
- SharePoint sites (Document repositories, Calendars, Wikis, etc.)
- Cloud-based email accounts (Office 365, Gmail, Yahoo, etc..)
- Cloud-based storage repositories (Dropbox, Google Drive, etc.)
- Social media networking sites (Facebook, Twitter, Instagram, etc.)

### *Benefits of Remote Collections*

**Saves Money:** You do not have to pay for the FSG consultant's travel expenses.

**Saves Time:** No travel time is required and after the set-up process is complete (which takes a matter of minutes), the collection can take place right away.

**Security:** Non-cloud based data is completely secure throughout the entire collection process. The D4 FSG's collection processes do not require the installation of any software on your computers and the data is encrypted when in transit.



#### Forensics Lab Locations

- Chicago
- New York
- Rochester
- San Diego
- Worldwide Collection Services

Buffalo · Chicago · Detroit · Grand Rapids · Lincoln · New York · Omaha · Orlando · Phoenix · Rochester · San Diego · Tampa





powered by people

# Remote Collections

## Frequently Asked Questions

### Q: When should you request a remote collection over an on-site collection?

1. Travel expenses associated with on-site collections are cost prohibitive.
2. The data is not readily, or easily, accessible.
3. Forensic imaging (collecting of all information) is unnecessary and a targeted collection (collection of specific files/folders) is appropriate.

### Q. Is the remote collection process forensically sound and defensible?

Yes, the D4 FSG utilizes tools which do not alter the source data and ensure that the collected copy is an exact duplicate of the original. Collected ESI is hashed and validated at the time of collection. A complete file-level audit log is also maintained.

### Q. Is the remotely collected data encrypted and secure?

Yes, your non-cloud based data is completely secure throughout the entire process. Our technicians utilize encryption technologies to safeguard the collected data. Cloud-based data is collected securely within D4's network.

### Q. When should I NOT do a remote collection?

Every situation, case and client network is different. The D4 FSG will assist in determining the most appropriate collection method for your matter. Here are a few examples of when a collection should be handled on-site rather than remotely.

1. There are dozens—or hundreds—of custodian workstations all in one location.
2. Data needs to be collected from complex systems over a period of days, or weeks.
3. When a full forensic bit-stream image is necessary, it may be advisable to have an on-site resource to create the image.

Managed Data and Discovery Services

800.410.7066 · [www.d4discovery.com](http://www.d4discovery.com)

Buffalo · Chicago · Detroit · Grand Rapids · Lincoln · New York · Omaha · Orlando · Phoenix · Rochester · San Diego · Tampa

